

தமிழ்நாடு तमिलनाडु TAMIL NADU Cool: 02-8:2023 Rajas Denta / corlege & Hospital
Kayalkinary

உரிமம் எண்: 1/2015 தேதி 20-03-2015 இராஜாக்கமங்களம், குமரி மாவட்டும்.

Network Maintenance Service Agreement

Dr. I. Packiaraj MDS, Director of Rajas Medical Institutions, Kavalkinaru Jn-627 105, is hereby called part of the FIRST PARTY.

Thiru. Saravanan Sivathanu Pillai, M/S WIFIWORLD COMMUNICATION No. 14, Azhagappa Building, Cape Road, Suchindrum (PO), Nagercoil, Kanyakumari Dist. - 629704 is hereby called part of the SECOND PARTY, dealing supply and Service of Internet Connection with the FIRST PARTY.

The part of the SECOND PARTY is agreeing to provide Internet Service to the FIRST PARTY, Rajas Medical Institutions, Kavalkinaru Jn. - 627 105.



FOR WIFIFORD COMMUNICATION

Terms and Conditions:

- Proof of registration with company pan, company registration certificate is essential and copies of the proof should be submitted
- The company should not be black listed by any PSU Banks/Govt. organizations; Self declaration should be submitted by the authorized official of the company.
- 3. The payment will be released on quarterly basis (03 Months) subject to satisfactory performance report from the IT Department
- 4. Once in a week the service engineer will check all network activity for maintenance purpose.
- 5. Any damage or loss caused by maintenance person to the institute in whatever form would be recovered from the service provider.
- 6. Service must be as per specification and if it is not up to the mark, your service/order will be cancelled immediately.
- 7. For Network maintenance and configuration, the service provider must maintain the configuration, hardware and cabling related to the network(s) in good working order and within the specifications provided by institute.
- 8. Urgent and immediate troubleshooting for problems in all active and passive components including switches and network to be carried out.
- 9. Managing WIFI network and devices.
- 10. The service engineers should maintain log registers for all calls attended, pending issues/preventive maintenance records and details.
- 11. The Service provider always checks the preventive maintenance of network.
- 12. For the quotation the service provider must provide **150mbps** throughout.
- 13.Service should be provided for 24*7 (Hours * days)

(5)4124

First Party

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For WIRWORLD COMMUNICATIONS

Second Party